

TURNING WAITING TIME INTO NEW EXPERIENCES

候機時光 全新體驗



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AAHK BOARD VISITS DUBAI

機管局董事會赴迪拜進行策略性訪問

As part of annual programme for Board members, a delegation from Airport Authority Hong Kong (AAHK) Board, led by Chairman Fred Lam and CEO Vivian Cheung, met with aviation and business leaders in the key Middle Eastern hub of Dubai between 10 and 14 January.

During the visit, the delegation gained in-depth insights into Dubai's key developments in aviation, sustainability and logistics. Trips to various arts, marina, sportainment and stopover destinations also provided valuable context for the development of SKYTOPIA. The programme included meetings and tours of Dubai International Airport, the Ministry of Energy and Infrastructure, Emirates' training facilities and Kerry Logistics' Middle East hub.

The trip served as an important platform to strengthen ties



with industry players across the Middle East and explore opportunities to increase transfer/transit passengers, expand cargo connectivity and enhance business collaboration between Asia and the region. It also provided Board members with strategic perspectives on airport development, decarbonising airport operations and future growth.

於1月10日至14日期間，香港機場管理局主席林天福及行政總裁張李佳蕙率領的董事會代表團前往中東樞紐城市迪拜，與當地航空及商界領袖會面交流，展開

董事成員年度活動。

出訪期間，代表團深入了解迪拜在航空、可持續發展及物流方面的重大發展，並參觀多個藝術、遊艇碼頭、運動娛樂及機場轉機景點，為SKYTOPIA項目發展汲取寶貴參考經驗。行程內容包括會議及參觀迪拜國際機場、能源及基礎設施部、阿聯酋航空的培訓設施及嘉里物流中東樞紐設施。

是次出訪提供重要平台，加強與中東地區業界的聯繫，並探索增加轉機/過境旅客、擴展亞洲與該地區之間貨運連繫及商務合作的契機。同時，董事會代表團亦從中獲取有關機場發展、機場運作減碳及未來增長方面的策略性啟示。

CONNECTION WITH GLOBAL LEADERS AT WEF

於世界經濟論壇與全球領袖交流

The Annual Meeting of the World Economic Forum (WEF) in Davos, Switzerland, is one of the most significant global gatherings of leaders from business, government, academia and beyond. AAHK Chairman Fred Lam attended

this year's meeting as part of the Hong Kong delegation.

Held from 19 to 23 January under the theme "A Spirit of Dialogue", the meeting featured discussions centred around five key global challenges: cooperation in a contested world, unlocking new sources of growth, investing in people, deploying innovation responsibly, and building prosperity within planetary boundaries.

Chairman Lam's trip took in meetings with leaders of global organisations and dignitaries,

including the Kingdom of Saudi Arabia's Minister of Tourism His Excellency Ahmed Al-Khateeb. These provided perspectives on subjects including airport efficiency and passenger experience, the strategic use of AI and other technology, and the importance of inter-airport alliances for strategic connectivity.

於瑞士達沃斯舉行的世界經濟論壇年會，是全球商界、政界、學術界等領袖最具影響力的聚會之一。機管局主席林天福以香港代表團成員身分出席了今年的盛會。

論壇於1月19日至23日舉行，主題為「對話的精神」，討論內容聚焦五大全球挑戰，包括在競爭劇烈的世界中開展合作、釋放新增長動力、以人為本的投資、負責任地推動創新科技的應用，以及在地球環境極限內實現可持續繁榮。

林主席於出訪期間與國際組織及政商界領袖會面交流，包括沙特阿拉伯王國旅遊大臣Ahmed Al-Khateeb。雙方就機場效率與旅客體驗、人工智慧及其他科技的策略性應用，以及機場之間建立聯盟以加強策略性連繫的重要性等議題交換意見。



TURNING WAITING TIME INTO DISCOVERY

候機時光化作探索之旅



Airport Authority Hong Kong (AAHK) continues to enhance the passenger experience by turning waiting time at Hong Kong International Airport (HKIA) into a meaningful, enriching experience. The latest initiative is a series of daily cultural workshops held on the Departures Hall on Level 6 of Terminal 1, near Gates 32 and 34.

These workshops celebrate the distinctive culture of Hong Kong, offering travellers the chance to immerse themselves in a collection of rewarding activities. Participants have so far enjoyed colouring mahjong tiles featuring Hong Kong landmarks and making their own mosaic coasters, phone charms and herbal tea sachets.

The cultural immersion will be further expanded in February, with workshops offering festive-themed creations for Valentine's Day and Lunar New Year. Sessions run four times daily, at 11:00 AM, 12:30 PM, 3:30 PM and 5:00 PM, offering

flexible options to travellers who want to join in.

Providing even more options for transit passengers, AAHK has also added another option to its line-up of Free Layover Tours. The new route, Tranquil Island Stroll, takes them to vibrant redeveloped village Ma Wan 1868 and Lantau's serene Inspiration Lake, complementing the existing Citywalk and Waterfront Journey routes. The free tours are enriched by paid options through HKIA's partner Trip.com, including the Oriental Pearl Harbour Cruise and discounted tickets for the Ngong Ping 360 cable car.

From layovers to departures, AAHK is redefining the airport experience by turning every moment into an opportunity for discovery.



2月的文化沉浸體驗將進一步升級，屆時將配合情人節及農曆新年，推出以節日為主題的創意工作坊，每天四節，分別於上午11時、下午12時30分、下午3時30分及下午5時舉行，方便旅客靈活安排時間參加。

為了讓轉機旅客有更多選擇，機管局亦為「免費中轉遊」新增行程。新路線「島嶼遊蹤」將帶領旅客前往重新發展成色彩繽紛的村落馬灣1868及恬靜的大嶼山迪欣湖，與現有的「城市漫步」及「海濱之旅」路線相輔相成。除了免費導賞團，旅客亦可透過香港國際機場合作夥伴Trip.com選擇付費行程，包括「東方之珠·維港遊」及昂坪360纜車折扣門票。

從過境轉機到離港出發，機管局正重塑機場體驗，讓旅客每刻都能享受精采的探索之旅。

香港機場管理局一直不斷提升旅客體驗，將於香港國際機場的候機時間，化為充實且具意義的文化體驗。最新推出的活動是在一號客運大樓第六層離港大堂，鄰近32及34號閘口每天舉辦的一系列文化工作坊。

這些工作坊旨在展現香港的獨特文化，讓旅客有機會親身參與一連串豐富有趣的活動。參加者至今已體驗過為印有香港地標的麻將牌上色，並親手製作馬賽克杯墊、電話掛飾及涼茶包等。

Free Layover
Tour Details
免費中轉遊詳情





GREATER BAY AIRLINES WELCOMES A NEW ARRIVAL

大灣區航空迎來新機型

Hong Kong-based carrier Greater Bay Airlines (GBA) has added its first Boeing 737-9 to its fleet, following the new aircraft's arrival in the city in November 2025.

The aircraft, which has already started to fly on the airline's regular routes, features an improved design offering larger windows, energy-efficient LED mood lighting and spacious overhead compartments. It also offers a 50% reduction in noise footprint and cuts both CO² emissions and fuel consumption by 16%. GBA is the first airline in Asia to operate a Premium Class on this aircraft type. The 737-9 has



been certified by global regulators, with upgrades to design, software and pilot training.

The new aircraft was welcomed to Hong Kong with a ceremony at Hong Kong International Airport (HKIA), where the airline's board members were joined by other aviation industry leaders.

以香港為基地的大灣區航空為機隊增添新成員，迎來首架波音737-9客機，並於2025年11月抵港。

新客機已投入大灣區航空的定期航線服務，其設計煥然一新，配備更大的機艙窗戶、節能發光二極管情境照明

系統及更寬敞的行李櫃，同時噪音降低達50%，二氧化碳排放及燃油消耗亦減少16%。大灣區航空亦是亞洲首家在此機型上推出「超經艙」的航空公司。該機型已獲全球監管機構認證，並在設計、軟件及機師培訓等方面均進行升級。

香港國際機場舉行慶祝儀式歡迎新客機抵港，航空公司董事會成員與多位業界領袖均有出席。



機場保安有限公司
Aviation Security Company Limited

BLOOD DRIVE HITS RECORD HIGH WITH ENTHUSIASTIC SUPPORT

捐血活動反應熱烈
人數創新高

Staff members from around HKIA again demonstrated their generosity and community spirit at the second Blood Donation Day of the year, on 8 and 9 December 2025. Organised by Aviation Security Company Limited (AVSECO) and the Hong Kong Red Cross, the event followed an initial session in March 2025 that drew nearly 110 participants.



The latest Blood Donation Day exceeded expectations, attracting nearly 180 donors from AVSECO, Airport Authority Hong Kong (AAHK) and other airport business partners. The new participation record once again showed HKIA's commitment to social responsibility and reflected a deep-rooted culture of giving.

於2025年12月8日至9日，香港國際機場員工再度展現熱心公益及關懷社群

的精神，積極參與去年第二次「捐血日」活動。繼同年3月份首場捐血活動吸引近110名參與者後，是次再由機場保安有限公司聯同香港紅十字會合辦，共襄善舉。

最新一場「捐血日」活動迴響超出預期，吸引近180名來自機場保安有限公司、香港機場管理局及其他機場業務夥伴的員工響應，參與人數創下歷史新高。這項成果再次印證香港國際機場對履行社會責任的堅定承諾，體現機場社區深厚的關愛與助人精神。



HACIS AND FLEXPOR'T'S PARTNERSHIP GROWS CLOSER

香港空運服務與飛協博深度合作

Hong Kong Air Cargo Industry Services Limited (Hacis) has strengthened its collaboration with global logistics company Flexport, formally elevating their cooperation into a strategic partnership.

Hacis, a subsidiary of Hong Kong Air Cargo Terminals Limited (Hactl), provides a one-stop-shop suite of services that enable Flexport to position Hong Kong as a transit

hub. Through its Merge-in-Transit solutions, it consolidates shipments from multiple origins in Hong Kong under forwarder control before onward delivery. In addition, the company provides Flexport with a full range of logistics services under its Airport Direct brand adjacent to the apron at Hactl's SuperTerminal 1 to ensure speed and efficiency.

香港空運服務有限公司加強與全球物流公司飛協博合作，正式提升合作至策略夥伴關係。

香港空運服務是香港空運貨站有限公司旗下的附屬公司，為飛協博提供一站式服務，協助其在香港建設中轉樞紐。香港空運服務透過「匯流運送」服務方案，協助客戶將來自世界各地的貨物在香港整合並轉運。此外，該公司亦在毗鄰停機坪的香港空運貨站超級一號貨站內，提供「機場直遞」服務，為飛協博提供全面的貨運支援，確保運作高效快捷。



TWO FOR TEA

雙茶新選

Passengers in search of a refreshing beverage aisle at HKIA have a pair of enticing new options available, with the opening of outlets from two much-loved speciality tea brands.

CHICHA San Chen, located in the Departures Hall on Level 6 of Terminal 1, near Gate 11, is a popular chain that offers high-quality brewing teas. Dedicated to using natural ingredients with no preservatives, it is best known for its bubble tea, made with pearls that are simmered for 90 minutes daily for a perfect chewy texture.



CHAGEE, also located in the Departures Hall on Level 6 of Terminal 1, near Gate 30, provides a modern interpretation of the region's ancient tea culture. Offering healthy, low-calorie beverage options, the HKIA branch is one of more than 7,000 CHAGEE stores worldwide.

兩家深受歡迎的特色茶飲品牌正式進駐香港國際機場禁區，為喜愛清新飲品的旅客帶來多樣化的品茗體驗。

位於一號客運大樓第六層離港大堂，鄰近11號開口的連鎖品牌吃茶三千，以嚴選高品質好茶聞名。該品牌致力選用天然食材且不添加防腐劑，主打



招牌珍珠奶茶，其珍珠每天以慢火燉煮90分鐘，口感柔韌，深受大眾喜愛。

霸王茶姬同樣設於一號客運大樓第六層離港大堂，這間鄰近30號開口的分店為其全球逾7,000間分店之一，品牌以現代手法演東方古老茶文化，為旅客帶來健康、低負擔茶飲。

ENGINEERING TRAINING SET TO LIFT AVIATION HUB TO NEW LEVELS

工程培訓助力香港航空樞紐邁向新里程



HKSAR Chief Executive John Lee (second from left), HKIAA President Simon Li (first from left) and other guests visited the training facility.

香港特區行政長官李家超（左二）、香港國際航空學院校長李天柱（左一）與其他嘉賓參觀訓練設施。

In addition to airline pilots and air traffic controllers, skilled engineers and technicians are among the vital professionals at Hong Kong International Airport (HKIA) who keep aircraft flying safely.

To ensure a steady pipeline of high-quality maintenance personnel at HKIA, the Hong Kong International Aviation Academy (HKIAA) launched the Aircraft Engineering Training Centre on 18 December 2025.

The Centre is a partnership between HKIAA and the leading French aviation services company Elixir Group Dérichébourg Aeronautics Services, with the latter contributing its expertise in professional

aircraft maintenance mechanics training, as well as extensive experience in aircraft dismantling and parts recycling.

The Centre was launched at an agreement signing ceremony, with Hong Kong Special Administrative Region Chief Executive John Lee officiating. In his speech, he highlighted the Centre's pivotal role in advancing the Government's strategy to position Hong Kong as a regional hub for aircraft recycling and parts trading, building on the city's success as a global aviation hub.

Airport Authority Hong Kong (AAHK) CEO and HKIAA Chairman Vivian Cheung added that it

would strengthen HKIA's position as a centre of excellence in aviation services, while diversifying the sector's capabilities within Hong Kong.

As the first such facility in Hong Kong using a commercial aircraft for training purposes, the Centre provides theoretical knowledge and practical, hands-on training inside an Airbus A319 training cabin. Eleven students are currently enrolled in a trial course, with a greater range of courses to follow in the second quarter of this year. The aim is for the Centre to train 1,000 students annually by 2028.

除了機師及航空交通管制員外，在香港國際機場還有另一群同樣重要的專業人員，他們是負責確保飛機安全飛行的工程師與技術人員。為確保香港國際機場有足夠的高質素維修人員，香港國際航空學院成立「航空工程培訓中心」，並於2025年12月18日正式啟用。

該培訓中心由航空學院與法國領先航空服務公司Elior Group Derichebourg Aeronautics Services合作成立，該公司將帶來專業的飛機維修技術培訓，以及分享飛機拆解及零件回收等廣泛經驗與知識。

培訓中心於簽署合作協議儀式上正式啟動，並由香港特別行政區行政長官李家超親臨主禮，他在致辭中指出，該培訓中心在推進特區政府相關策略方面扮演重要角色，旨在推動香港成為區內飛機回收及部件交易中心，進一步鞏固香港作為國際航空樞紐的地位。

香港機場管理局行政總裁兼航空學院主席張李佳蕙表示，該培訓中心將提升香港國際機場作為卓越航空服務中心的地位，同時推動本港航空服務的多元化發展。

作為香港首個以商用客機作培訓用途的設施，培訓中心利用空中巴士A319作為訓練機艙，並提供理論與實踐培訓兼備的課程。目前已開設首個試驗課程，共有11名學員入讀。更多課程將於今年第二季陸續推出。該培訓中心的目標是於2028年前，每年培訓達1 000名學員。



The Centre delivers theoretical instruction alongside practical, hands-on training in an Airbus A319 training cabin. 培訓中心利用空中巴士A319作為訓練機艙，提供理論與實踐培訓兼備的課程。



1 BETTER HONG KONG FOUNDATION BUSINESS LEADERS VISIT HKIA

香港明天更好基金代表團參觀香港國際機場

Twelve members of the Better Hong Kong Foundation visited Hong Kong International Airport (HKIA) on 8 January, led by Executive Committee Chairman Ronnie Chan GBM.

After a welcome from Airport Authority Hong Kong (AAHK) CEO Vivian Cheung, Executive Director, Airport Operations Steven Yiu, Executive Director, Commercial Cissy Chan and Director, Corporate Affairs Adrian Cheung, they toured the Integrated Airport Centre, HKIA VIP Lounge and the T2 Coach Hall. They were also briefed on the SKYTOPIA blueprint set to transform the Airport City.

The Better Hong Kong Foundation is a non-profit



organisation comprising many of Hong Kong's leading business figures. It is dedicated to promoting the city and boosting its international image through dialogue and collaborative initiatives.

於1月8日，香港明天更好基金執行委員會主席陳啟宗GBM，率領基金會12位成員到訪香港國際機場參觀。

代表團由香港機場管理局行政總裁張李佳蕙、機場運行執行總監姚兆聰、商務執行總監陳正思及首席企業事務主管張永翔接待。他們先後參觀了機場中央控制中心、香港國際機場貴賓室及二號客運大樓旅遊車候車大堂，並聽取

了有關SKYTOPIA發展藍圖的簡介，了解這項將重塑機場城市面貌的重大項目。

香港明天更好基金是一個非牟利機構，成員包括多位香港商界領袖。該基金會致力以對話及合作推動香港發展，並提升香港的國際形象。

2 ENGINEERING EXCELLENCE WINS ACCLAIM

卓越工程贏得讚譽

At HKIA, technology works seamlessly behind the scenes to improve efficiency and drive a better experience for everyone. Two different manifestations of this meticulous approach have recently been heralded by leading awards schemes.

For the first time, the AAHK Building Information Modelling (BIM) team was awarded a “BIM for Smart Airport Operations Award” by leading tech company Autodesk Hong Kong and Macao. AAHK also hosted a session at the event, where it discussed how it has used BIM to boost maintenance efficiency.

Furthermore, AAHK's Technical Services Systems (TSS) team reached the final of the IET Engineers in Society Awards 2025. Their project, “Bridging Electrical Network Schematics and 3D Spatial Platform for Presenting Data Insights to Enable Digitalisation



At the award ceremony, AAHK shared how it has used BIM to drive maintenance efficiency. 於頒獎典禮上，機管局分享BIM如何助力提升機場維修保養的效率。



AAHK's TSS team has been recognised for its efforts in advancing digital solutions. 機管局的系統工程及維修團隊在持續推動數碼化發展的努力再獲認可。

of Airport Asset Management”, earned meaningful recognition for AAHK’s ongoing efforts to advance digital solutions.

香港國際機場一向善於將科技融入幕後運作流程，藉此提升整體營運效率，為所有使用者帶來更佳的體驗。最近，香港國際機場憑藉對細節與品質的堅持，獲得兩個專業獎項的肯定。

機管局的建築資訊模型團隊首次榮獲領先科技公司Autodesk香港及澳門頒發的「智能機場營運BIM應用獎」。在頒獎典禮上，機管局更主持專題分享，詳細介紹BIM如何助力提升機場維修保養效率。

此外，機管局的系統工程及維修團隊憑藉「電力網絡示意圖與三維空間平台整合：推動機場資產管理數碼化的數據洞察展示」項目，入圍國際工程及科技學會「Engineers in Society Awards 2025」決賽，為機管局持續推動數碼化發展的努力再添殊榮。

3 SPECTACULAR CITYSCAPES DELIGHT TRAVELLERS

令旅客讚歎的城市
絢麗景致

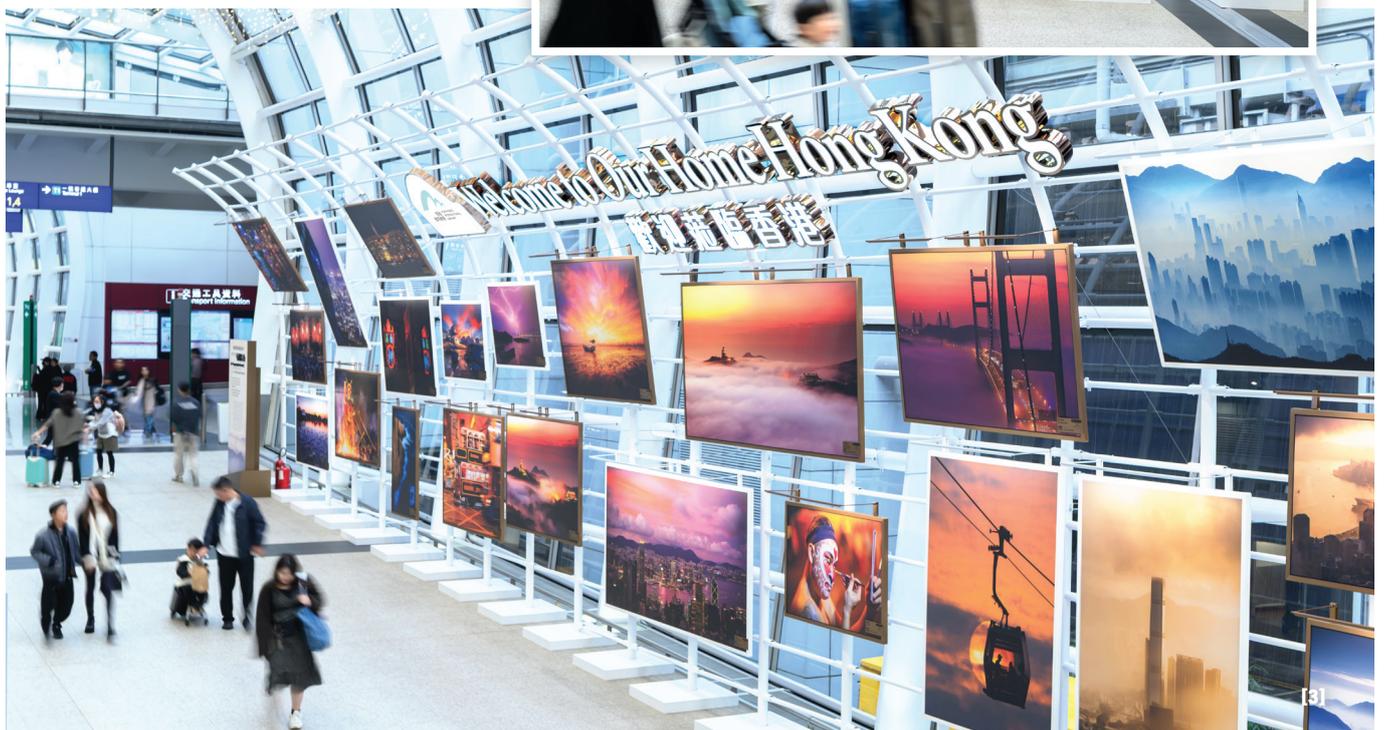
Hong Kong is a uniquely stunning city, one that constantly delights with its dramatic combinations of futuristic urbanism and natural splendour. Visitors to HKIA have the chance to sample that beauty, captured through the lenses of some of the city’s most talented photographers.

Organised by *National Geographic Magazine* (Traditional Chinese Edition) and presented by Wheelock Properties, the exhibition is on display on the Terminal 1 downramp leading to the North Ground Transportation Centre. It reflects HKIA’s mission to be more than just a point of transit but also a physical

ambassador for Hong Kong that acts as visitors’ point of introduction to the cultural vibrancy of the city.

香港是一座獨一無二的城市，其未來感十足的都市風貌，與壯麗的自然景觀交織出迷人魅力，處處予人驚喜。現時，到訪香港國際機場的旅客亦可一睹這份美麗，欣賞由本地傑出攝影師以鏡頭捕捉的動人美景。

是次相片展覽由《國家地理》雜誌（繁體中文版）主辦、會德豐地產呈獻，設於一號客運大樓通往北面地面運輸中心的緩坡道。展覽體現了香港國際機場的願景，它不僅是一個交通樞紐，更是展示香港文化活力的重要窗口，讓旅客在踏進機場一刻，便能感受到這座城市充滿生命力的文化底蘊。



MOVING IN STEP WITH THE GBA TO BUILD STRONGER CROSS-BOUNDARY LINKS

緊貼大灣區發展步伐 促進跨境聯通

To showcase our commitment to nurturing the burgeoning market in the vibrant Greater Bay Area (GBA) and to promote both the newly launched “Park & Fly” and the updated Air Passenger Departure Tax policy, Hong Kong International Airport (HKIA) and Hong Kong-Zhuhai Airport Management Company Limited organised the “Fly-Via-Zhuhai-HK, Travel Worldwide” Zhuhai-Zhongshan-Jiangmen Industry Exchange Seminar on 28 November 2025.

Hosted in Zhuhai, the event offered an opportunity for key stakeholders in the region’s aviation industry to assess the major developments over the past year. Attendees included government tourism and commerce officials, and representatives of travel and airport management companies.

Additionally, Airport Authority Hong Kong (AAHK) has recently strengthened its service offering around the GBA. It has added HKIA



City Terminals in Zhongshan East District – The Summit Hotel and Jiangmen – The Pantower International Hotel Kaiping. This brings the total number of City Terminals to 37. The expansion boosts connectivity around the region by offering

flight enquiry and cross-boundary coach services, while reinforcing AAHK’s commitment to promoting integration within the GBA for a seamless travel experience.

為展現推動粵港澳大灣區 這片蓬勃市場的長遠承諾，以及推廣全新的「易泊飛」服務和更新後的飛機乘客離境稅政策，香港國際機場與珠港機場管理有限公司於2025年11月28日合辦「經珠港·飛全球」珠中江行業交流研討會。

該研討會於珠海舉行，讓區內航空業重要持份者藉此了解過去一年的主要發展成果。與會者包括政府旅遊和商務部門官員，以及旅遊和機場管理公司代表。

此外，香港機場管理局近年持續在大灣區加強服務，包括於中山東區盛景尚峰酒店及江門開平潭江半島酒店增設香港國際機場城市候機樓，使城市候機樓總數增至37個。此舉透過提供航班查詢及跨境客車服務，進一步加強區域的交通連繫，亦體現機管局致力推動大灣區一體化與旅程無縫連接的決心。



OUTSTANDING ACHIEVEMENTS RACK UP AWARDS

卓越表現 屢獲殊榮

HKIA's collective efforts have been widely recognised, with some 80 prestigious awards received last year for different aspects of our operation and service – a testament to the dedication and excellence of the airport community.

Notably, at the 32nd World Travel Awards, HKIA was named “World’s Leading Airport for Customer Experience”, “Asia’s Leading Airport” and “China’s Leading Airport”, in recognition of the airport’s relentless efforts to enhance passenger facilities and provide excellent services.

Technological upgrades have also formed a cornerstone of this commitment. This approach has been rewarded with an Outstanding Achievement award at both the Future Travel Experience (FTE) APAC Airport Pioneer Awards and the FTE Global Airport Pioneer Awards, recognising the world’s first end-to-end standalone private 5G infrastructure for improving terminal efficiency, security and preventive infrastructure monitoring.

HKIA's strengths extend beyond aviation excellence to impactful communication. The dual-narrative *Transit of Life* project from Airport Authority Hong Kong has earned more than 20 global awards and over 400 million online views. Cultural engagement proved equally successful, with the immersive exhibition “Live out the Cinematic Charm of Hong Kong” – *Twilight of the Warriors: Walled In*. Co-presented with the



Hong Kong Tourism Board, the exhibition drew massive acclaim and collected multiple honours, including a Silver Award in the Event Planning Management category at the 6th Hong Kong Public Relations Awards 2025 and top accolades at the Marketing-Interactive PR Awards 2025 and Marketing Events Awards 2025.

Together, these achievements illustrate HKIA's all-round excellence across customer service, technological advancement, innovation and communication. They reinforce HKIA's position as a world-class aviation hub committed to delivering exceptional journeys and meaningful connections with vision, quality and impact.

香港國際機場的整體工作表現卓越，在營運及服務等不同範疇均備受各界肯定。去年，機場共榮獲近80項大獎，充分展現機場團隊的專業精神和卓越成就。

在第32屆「世界旅遊獎」中，香港國際機場榮膺「全球最佳顧客體驗機場」、「亞洲最佳機場」及「中國最佳機場」三項大獎，肯定了機場在提升旅客設施和提供優質服務方面的努力。

科技上的提升亦是機場能夠不斷進步的關鍵。憑藉先進技術，香港國際機場

於「Future Travel Experience APAC Airport Pioneer Awards」及「Future Travel Experience Global Airport Pioneer Awards」中，均榮獲「傑出成就獎」，以表彰其建設全球首個端對端專用5G網絡基礎設施，從而提升客運大樓的營運效率、安全性，以及預防性基建監測成效。

除了航空服務，機場在傳訊工作方面同樣表現出色。由香港機場管理局推出的兩部曲影片項目《這就是轉機》，至今已獲得逾20項國際獎項，網上累計突破4億觀看次數。在文化互動方面亦同樣取得成功，機管局與香港旅遊發展局合辦的「走進香港，走進香港電影」九龍城寨之圍城電影展，憑藉沉浸式體驗廣受好評，榮獲多個獎項，包括在「第六屆香港公共關係獎2025」中獲頒「活動策劃及管理組別」銀獎，同時在「Marketing-Interactive PR Awards 2025」和「Marketing Events Awards 2025」中贏得獎項。

以上種種成就，共同展現了香港國際機場在顧客服務、科技進步、創新及傳訊等各方面均達至卓越水平。這些成就亦鞏固了香港國際機場作為世界級航空樞紐的地位，機場將秉持遠見，着重品質，力求帶來積極影響，致力為旅客締造非凡旅程，建立深具意義的連繫。



DOLPHINS SPOTTED DURING MARINE VISIT 海洋考察巧遇海豚

Senior government officials had the opportunity to observe Hong Kong's iconic Chinese White Dolphins on 16 December 2025 and receive an update on Airport Authority Hong Kong's (AAHK) ongoing marine conservation initiatives.

Management from the Agriculture, Fisheries and Conservation Department, together with members of the Country and Marine Parks Board, joined an eco-tour organised by AAHK. The tour comprised an educational boat trip to highlight the importance of marine conservation, as well as a Chinese White Dolphin observation, with sightings of more than 10 dolphins, including juveniles and a newborn calf.

Participants responded positively to the eco-tour, which



reinforced AAHK's continued commitment to safeguarding the local marine environment.

一眾政府高級官員於2025年12月16日與香港最具魅力的海洋生物中華白海豚見面，同時亦聽取了有關香港機場管理局在保育工作上的最新發展。

漁農自然護理署的管理層與郊野公園

及海岸公園委員會的成員，參加由機管局組織的生態之旅。一行人乘船出海，在具教育意義的旅程中，親身感受海洋保育的重要性，其間觀賞到超過十條中華白海豚，當中包括幼豚及初生海豚。

參觀者對活動給予正面評價，印證了機管局致力守護本地海洋生態環境的堅實承諾。

SUSTAINABILITY LEADERSHIP WINS MULTIPLE AWARDS 可持續發展卓越領導能力屢獲殊榮

AAHK's dedication to the highest standards of sustainability has been rewarded with a series of recent accolades.

We were honoured to take home the "Gold Award – Public and Community Services" at the 2024 Hong Kong Awards for Environmental Excellence on 16 January, its sixth time earning one of the city's most respected environmental accolades. With nearly 4,000 entries competing this year, this milestone reaffirms our long-standing dedication

to environmental excellence and ongoing efforts toward becoming the World's Greenest Airport.

Previously, on 19 December, AAHK received four awards at the TVB ESG Awards 2025, presented by Television Broadcasts Limited in partnership with the Hong Kong Productivity Council. Standing out among 250 corporate entries, AAHK received the Outstanding ESG Award, Best in ESG Practices, Best in ESG Report and ESG Environmental Innovative Technology Award. At the event, Chief Sustainability Officer

Peter Lee promoted AAHK's ongoing sustainability efforts alongside other award winners during the session "Partnering Across Sectors to Co-create a Low-carbon Future".

機管局一直致力維持最高可持續發展標準，最近榮獲多項殊榮。

機管局於1月16日舉行的「2024香港環境卓越大獎」頒獎典禮中，榮獲「公共及社區服務組別金獎」。該獎項是本港最受推崇的環保榮譽之一，而這亦是機管局第六次獲頒此殊榮。今屆活動共有近4 000間機構參與競逐，機管局能夠勇奪金獎，足證我們長期致力為環保作出卓越貢獻，持續向全球最環保機場的目標邁進。

此前，機管局亦於2025年12月19日在電視廣播有限公司聯同香港生產力促進局合辦的「TVB環境、社會及管治大獎2025」中獲頒四項大獎。機管局在250個參賽企業中脫穎而出，分別榮獲「ESG年度卓越大獎」、「ESG最佳表現大獎」、「ESG最佳報告大獎」及「ESG環保創新科技大獎」。在頒獎典禮上，機管局首席可持續發展主管李仲騰於「跨界同行 共創低碳未來」環節中，與其他得獎者分享機管局在推動可持續發展方面的經驗與成果。



RACING TOWARDS A MORE INCLUSIVE SOCIETY

馳騁山野 共建關懷社會

Airport Authority Hong Kong (AAHK) was once again a sponsor of the Lockton Fearless Dragon Trail Run 2025 on 7 December, proudly fielding 32 staff members in the event.

AAHK participants excelled themselves during the races, held at Aberdeen P.H.A.B. Barbecue Site. The women's team finished runner-up and the men's team second runner-up in the 16km races. AAHK triumphed in the gruelling 28km, nine-hour mixed team race, with its teams claiming the top two positions in a remarkable display of resilience and strength.

The race, organised by the

Hong Kong Network for the Promotion of Inclusive Society Limited, aims to promote inclusion of people with disabilities through sports. AAHK is delighted to support an event that fosters such meaningful social inclusion.

於12月7日舉行的「諾德猛龍越野跑2025」，香港機場管理局再次成為贊助機構，並派出由32名員工組成的代表隊參賽。

賽事於香港仔傷健樂園燒烤場舉行。機管局健兒在比賽中全力以赴，在16公里團體賽事中，女子隊奪得亞軍，而男子隊則獲得季軍。在長達九小時、極艱巨的28公里混合組賽事中，機管局團隊更囊括冠、亞軍，充分展現堅毅意志與非凡實力。

該賽事由香港傷健共融網絡有限公司主辦，旨在透過體育運動推廣傷健共融。機管局深感榮幸能支持這類可以促進有意義社會共融的活動。



HOOP DREAMS FOR BASKETBALL TEAM

籃球隊圓夢球場

Budding basketball stars from AAHK showcased their skills on the court when an AA Staff Club team made its debut in the Win-Win Basketball League, finishing a highly

creditable second out of 10 teams.

The league allowed teams from companies involved in the Three-runway System to battle it out for hoop supremacy in a spirit of friendly rivalry. It ran from September to December 2025, with a final on 18 December, where AAHK Executive Director, Airport Operations Steven Yiu presented the awards. The event's spirit of collaboration aligns with AAHK's commitment to a harmonious workplace, fostering connections and supporting HKIA's long-term growth.

機管局的籃球健將將在球場上大顯身手，機管局職員康樂會籃球隊首次出戰「WIN-WIN籃球聯賽」，在十支參賽隊伍中脫穎而出，勇奪亞軍。

是次聯賽匯聚一眾參與三跑道系統項目的公司，在友好的競爭氛圍中切磋球技，爭奪殊榮。賽事於2025年9月至12月期間舉行，並於12月18日上演決賽，當日由機管局機場運行執行總監姚兆聰擔任頒獎嘉賓。這項活動所展現的協作精神，正好體現機管局的承諾，致力營造和諧工作環境、促進員工聯繫及支持香港國際機場長遠發展。



AIRPORT STAFF SAVE THE DAY 機場員工竭誠服務

Hong Kong International Airport (HKIA) is home to unsung heroes who are always ready to help passengers in need, attested by compliments for their excellent service.

香港國際機場員工以客為本，時刻準備就緒為有需要的旅客提供協助。這群無名英雄更憑藉卓越服務，備受旅客讚賞。

Appreciation for Customer Service Staff 表揚顧客服務員工



Lee Che Lung, Chung Pui Kam and Law Chi Hung 李志龍、鍾佩金及羅志雄

Wheelchair Service
Ambassadors, ALLWAYS
ALLWAYS 輪椅服務大使主任

“After arriving in Hong Kong past midnight, I learned I had missed my

connecting flight to Vancouver. As a wheelchair user, I had pre-booked wheelchair assistance, and Ms Chung was assigned to support me. Although the airline had already arranged a new itinerary – a flight to Seoul followed by a connection to Vancouver the following morning – I was initially very confused. Ms Chung patiently explained every detail until everything was clear. She then stayed with me through immigration and hotel check-in. Her calm presence was a lifeline.

Early the next morning, Mr Law greeted me with the same warmth, guiding me smoothly to my departure gate. Finally, Mr Lee ensured I boarded comfortably and with peace of mind. I'll never forget how these three ambassadors went above and beyond to help me.”

「我在午夜過後抵達香港時，得悉已錯過了飛往溫哥華的轉機航班。作為輪椅使用者，我已預約相關輔助服務，而鍾女士正是被調派來協助我的員工。雖然航空公司已為我重新安排行程，於早上飛往首爾，再轉乘航班前往溫哥華，但我起初仍感到非常困惑。鍾女士耐心地解釋行程細節，直到我明白整個安排。她一直陪伴我完成辦理入境及酒店入住手續。她親切穩重的態度，成為我當下最重要的支持。

到清晨時分，羅先生以溫暖的笑容迎接我，細心地協助我前往登機閘口，一切安排得井然有序。最後，李先生確保我能舒適、安穩地登機，讓我感到十分放心。他們三位在我最困難的時候盡心盡力幫忙，我會一直銘記於心。」

– Mr Pitcher, a passenger
旅客Pitcher先生

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