Departing from SZX

Service Flow

Arrive at SZX

1. Service Counter: 21-09-4

Details of Transportation to HKIA

Service Counter: 21-09-4 at Level 2 of Arrival Hall
Service hours: 24 hours

Service Counter: Passenger Lounge at Ground Transportation Centre
Service hours: 8:00am to 11:30pm

Coach service frequency: Every 20 minutes
Limousine service frequency: Upon request

Service provider: Kwoon Chung Trans-Island Travel Co Ltd
Telephone: (852) 755 2345 7688 / (852) 755 2345 7608

Go through Customs, Immigration and Quarantine (if any) Clearance at Shenzhen Bay Port.
Enjoy your convenient and comfortable journey brought by the upstream check-in service.

From Hong Kong International Airport (Terminal 1) to Shenzhen Bao'an International Airport (SZIA):

1. **Service Flow**
   - **Check-in Counter:** A17 & A18 at Terminal 1
   - **Flight Information:** Displays are set up at both airports to keep passengers informed of the latest HKIA and SZIA flight information.

2. **Check-in Process**
   - **Check-in Time:** At least three hours prior to scheduled departure time

3. **Baggage Handling**
   - **Check-in Counter:** Baggage check-in counters
   - **Baggage Allowance:** As per airline's baggage policy

4. **Gate Announcement:** Announcements are made at the gate for boarding information.

5. **Baggage Claim:** Baggage claim area at SZIA.

**Details of Transportation to SZIA**

- **Service Counters:** Counters A17 and A18, Arrivals Hall, Terminal 1
- **Service Hours:** 6:00am to 11:30pm
- **Coach Service Frequency:** Every 30 minutes (from 7:00am to 7:30pm)
- **Limosine Service Frequency:** Upon request
- **Service Provider:** Kwoon Chung Trans-Island Travel Co Ltd
- **Telephone:** (852) 2261 2623

**Contact Information**

- **HKIA:** (852) 2261 2623
- **SZIA:** (86) 755 2345 7688 / (86) 755 2345 7908

**Note:** To enquire about airlines participating in Hong Kong-Shenzhen Airports Link, please contact the following hotlines:

- **HKIA:** (852) 2261 2623
- **SZIA:** (86) 755 2345 7688 / (86) 755 2345 7908