How to use:

1. Disable data service (e.g. 3G or 4G) to avoid roaming service fee
2. Select one of the following SSIDs as your connection network:
   - #HKAirport Free WiFi: general Wi-Fi service
   - #HKAirport Hi-Speed WiFi: high speed Wi-Fi service available at designated locations
3. Open the Internet browser and enter any valid website address (Do not enter website address that starts with https://)
4. Click “Agree and Continue” after reading all terms and conditions

Notes:

1. If you encounter problem when connecting to the Wi-Fi, you may refresh the Wi-Fi connection by disabling and enabling the Wi-Fi setting on your device.
2. If you cannot see the SSID #HKAirport Free WiFi in your Wi-Fi setting, please select #HKAirport Free WiFi (legacy)

For assistance, please contact our service hotline at 2188 7799 or approach our Customer Service Counter.

High Speed Wi-Fi Zones

Locations of the high speed Wi-Fi zones are indicated in the map below.
Free Wi-Fi at HKIA

SSID:

#HKAirport Free WiFi
#HKAirport Hi-Speed WiFi

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The free service is available close to the area with the following signage.