

Contents

HKIA Environmental Performance	2
Core Values	4
HKIA Facts / Performance Highlights	5
Chairman's Statement	6
Chief Executive Officer's Statement	10
The Board and Executive Directors	14
Financial and Operational Highlights	17
Corporate Governance	18
Event Highlights	26
Passenger Services	28
Cargo and Aviation Services	34
Airfield and Systems	38
Mainland Projects	42
Corporate Social Responsibility	46
Looking Forward	50
Financial Review	54
Report of the Members of the Board	62
Independent Auditor's Report	65
Financial Statements	66
Five-year Financial and Operational Summary	123
Airlines and Destinations	124



Hong Kong International Airport (HKIA) aims to maintain a leadership position in airport management and aviation-related businesses to strengthen Hong Kong as a centre of international and regional aviation by:

- upholding high standards of safety and security
- operating efficiently with care for the environment
- applying prudent commercial principles
- striving to exceed customer expectations
- working in partnership with stakeholders
- valuing human resources
- fostering a culture of innovation

AIRPORT AUTHORITY HONG KONG (the Airport Authority) is a statutory corporation wholly owned by the Hong Kong SAR Government. The Airport Authority is responsible for the operation and development of HKIA.



Our Green Airport

The theme of this year's annual report highlights the importance we place on operating in an environmentally responsible manner. As you will see, a commitment to green operations runs through everything we do. In addition to reducing, reusing and recycling, the 1,100 people of Airport Authority Hong Kong are proud to share their environmental knowledge with business partners, other airports and the community at large.

