Hong Kong International Airport (HKIA) aims to strengthen HKIA as the leading international aviation hub and a key engine for the economic growth of Hong Kong.

Hong Kong International Airport

With its high standards of safety, security, efficiency and reliability services, Hong Kong International Airport (HKIA) is an important engine of economic growth of Hong Kong and one of the most important multimodal air cargo and logistics hubs of China.

Strategic Geographic Location

1. Located in the heart of Asia Pacific region
2. Covers half of the world’s population within 5 hours’ flying time
3. Proximity to 45 million catchment population and world’s manufacturing centre
4. A major international gateway hub of China at the estuary of the Pearl River Delta (PRD)

Excellent Connectivity and Accessibility

1. Over 100 airlines operating at HKIA
2. Linking with about 190 destinations, including about 50 cities in Mainland China
3. Shortest flight time to major markets in Asia Pacific
4. Multimodal connections to China

Key Airport Facilities

1. Round-the-clock operations
2. Two 3,800m runways at 1,525m separation
3. Two passenger terminals with a total gross floor area of 2,150,000m²
4. 106 passenger stands
5. Four air cargo terminals adjacent to the cargo apron with 434,000m² parking slots

Advanced and Competitive Regulatory Systems

1. Free Port
2. Enhanced security – Regulated Agent Regime (RAR)
3. Streamlined and efficient customs process
4. Well-established international legal, financial, banking and insurance system

Airport Authority Hong Kong

Key aviation logistics services, namely air cargo, ramp handling, aircraft catering, aviation fuel service system, aircraft maintenance, business aviation centre, airline fuel filling services and ground support equipment maintenance, are essential to airlines and airport operators for safe and efficient flows of passengers, cargo and aircraft. To ensure the best value aviation logistics services are provided at HKIA, the Airport Authority has granted franchises for the provision of these services to third party business partners through a fair and transparent tender process.

We emphasise on business partnership and implement comprehensive monitoring schemes to ensure that the franchisees fulfill the requirements of the airlines and stakeholders while excelling in international and industry standards.

With its leadership role in the Hong Kong economy’s major role and also the most important in the world’s leading aviation hub, the Airport Authority is committed to providing high-quality services to airlines and the general public.

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The Success of HKIA -
Our Strengths

Excellent connectivity
航線網絡四通八達

Sufficient cargo capacity
貨物處理能力充足

Reliable & quality service
服務優質可靠

High safety & security standards
安保嚴密

Extensive IT application
資訊科技運用廣泛

Competitive total cost
具競爭力的綜合成本

Efficient cargo operation
貨物處理效率卓越

Vote of Confidence
業界讚賞

With Hong Kong International Airport's unrivalled capabilities in providing efficient and reliable air cargo service, it empowers the freight forwarding and logistics industry in Hong Kong to perfectly respond to customers' air freight needs all along, which firmly establishes the role of Hong Kong as a regional logistics hub.

香港國際機場的卓越能力，提供高效可靠的航空貨運服務，使香港貨運業界能夠完美應對客戶的貨運需求，確立香港作為區域物流樞紐的地位。

Mr. C.S. Sullivan
Chairman, HKIATA

Mr. Ken Lee
CEO, DHL Express Asia Pacific

Mr. Michael Lee
Chairman, CEG

Mr. Frank Lam
CEO, Air Cargo Solutions Limited

HKIA has been the busiest airport for international cargo since 1996. We provide highly reliable, internationally recognised and award-winning air cargo services as well as state-of-the-art air cargo handling facilities.

為促進航運業發展，機場新た地一系列與航運業界緊密合作，不斷提升服務水平，以滿足客戶的需要。

Cargo Facilitation Committee

Members include the Hong Kong Customs & Excise Department, CAA, HAC, DHL, UPS, Carrier Liaison Group, Hong Kong Association of Freight Forwarding and Logistics Ltd and the Airports Authority.

Quarterly meetings to review air cargo handling operations and performance.

Working group to review air cargo process and equipment.

Streamlined Customs Process

Expedited clearance by providing integrated EDI linkage between the Hong Kong Customs & Excise Department and the air cargo operators and integrators - CAA, HAC, CPCT, DHL, FedEx, UPS and TNT.

Allows pre-arrival customs clearance, covering all types of cargo down to “house” or “onboard” level.

Provides priority assignment facility; assigns default constraint code automatically.

Facilities authorised providers to provide cross-boundary bonded truck service to and from Mainland China.

1996年以來，香港國際機場是全球最繁忙的貨運機場之一。我們提供高效可靠的國際貨運服務，以及先進的航空貨運處理設施。

港區商務委員會

成員包括香港海關及入境事務部、香港空管委員會、香港航空業聯合會、香港貨運業聯誼會及香港航空管理局。

每季會議審視貨運處理業務及表現。

工作小組審視貨運流程及設備。

簡化Customs流程

通過整合式的電子資料傳達，加速香港海關與航空公司之間的貨物清關程序，包括香港海關、香港航空業聯合會、香港貨運業聯誼會、FedEx、UPS及TNT貨運業界及香港航空公司。

簡化貨物進港口岸手續；賦予船舶貨物進口商自動分配貨物的優先權。

獲授權的貨運業界可透過電子資料傳達系統提供跨境貨物運輸服務。
Air Cargo Services

Highly reliable and award-winning air cargo facilities

Two tiers of cargo handling services are available at HKIA. The 1st tier services involve immediate handling of air cargo for loading/unloading onto/from aircraft. The 2nd tier services include multimodal logistics and freight forwarding services to facilitate value added logistics services as well as efficient distribution and last mile consolidation of air cargo.

China Air Cargo Centre

- Linking China and the rest of the world with the 4th largest air cargo network
- Hong Kong Air Cargo Terminals (HACTL)
- Operated by Hong Kong Air Cargo Terminals Ltd
- Designed capacities of 4.5 million tonnes per annum
- About HK$9 billion investment
- Land area of about 1.7 hectares
- Stacker-crane fully automated cargo handling system
- Supercargo China Direct
- Multi-modal services between Hong Kong and major cities in Southern China

Shanghai International Airport

- Linking the fastest growing market in the world
- Cathay Pacific Cargo Terminal (CPCT)
- Operated by Cathay Pacific Services Limited
- Designed capacity of 2.6 million tonnes per annum
- About HK$ 9 billion investment
- Land area of about 11 hectares
- Stack-and-crane automated handling system

Taipei Changi Airport

- Linking China and the rest of the world
- Cathay Pacific Cargo Terminal (CPCT)
- Operated by Cathay Pacific Services Limited
- Designed capacity of 2.6 million tonnes per annum
- About HK$ 9 billion investment
- Land area of about 11 hectares
- Stack-and-crane automated handling system
Air Cargo Services

Air Mail Centre
- Operated by Hong Kong Post
- Handles 700,000 mail items per day
- Land area of about 2 hectares
- Equipped with state-of-the-art mail sorting system

Airport Freight Forwarding Centre
- Operated by Airport Freight Forwarding Centre Ltd
- Land area of about 6 hectares with a gross floor area of about 119,000m²
- Provides warehouse and office space to freight forwarders for consolidation and distribution

Tradeport Logistics Centre
- Operated by Tradeport Hong Kong Ltd
- Land area of about 1.4 hectares with a gross floor area of about 31,000m²
- Provides custom-designed logistics services such as inventory management, order processing and cargo handling

Aircraft Ramp Handling Services

There are three licensed operators at HKG to provide aircraft ramp handling services. Their services include:
- Operation of aerobridge
- Provision of passenger boarding stairs
- Loading and unloading of cargo from aircraft
- Baggage makeup
- Baggage section
- Baggage delivery
- Mail handling

Hong Kong Airport Services Limited
Wholly owned subsidiary of Cathay Pacific Airways

Jardine Air Terminal Services Limited
Wholly owned subsidiary of Jardine Airport Services Limited

SATS HK Limited
Wholly owned subsidiary of Singapore Airport Terminal Services Limited

Our ramp handling licences are committed to providing efficient and high-quality service to airlines.
Air Cargo & Aviation Logistics Franchisees at HKIA
香港國際機場航空貨運及物流服務夥伴

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<td><a href="http://www.afsc.com.hk">www.afsc.com.hk</a></td>
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<td>AFSC Refueling Ltd</td>
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<td><a href="http://www.afsc.com.hk">www.afsc.com.hk</a></td>
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<td>Aero Freight Frequent Ltd</td>
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<td>Worldwide Flight Services Funding (HK) Ltd</td>
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<td><a href="http://www.worldwideflights.com.hk">www.worldwideflights.com.hk</a></td>
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</tbody>
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Cargo Industry Associations
貨運業團體

- Carrier Union Group - 貨運業聯合總會
- Hong Kong Association of Air Cargo Terminals - 香港航空貨運總會
- Hong Kong Association of Freight Forwarding and Logistics - 香港貨運代理總會
- The Hong Kong Shipper's Council - 香港貨主總會
Accolades

Key Statistics and Performance Highlights

Hong Kong has been named the world's freest economy for the 22nd consecutive year by The Heritage Foundation, a US public policy research institute.

- GDP in 2015 was HK$4,203 billion (approx. US$310 billion). GDP per capita in 2015 was HK$32,854 (approx. US$4,340).
- HKIA's cargo throughput in 2015 was 4.38 million tonnes, which accounted for 10%, or HK$3,020 billion (approx. US$389 billion), of the total value of Hong Kong's external trade.
- Low profit tax rate at 16.5%.

Hong Kong has the world's fastest public transport system.

- 2015: $24,030 (HK$328,854).
- 2015: 16.5%.

For information about the HKIA accolades, please visit www.hkgairport.com/about/award.html

For statistics and performance information, please visit www.hkgairport.com/hto/business/about-the-airport/award.html
Key Statistics and Performance Highlights

Business Aviation

The compound growth rate of business aviation aircraft movements from 2000 to 2013 was 16.3%. In 2013, 203,000 movements were recorded, comprising 60% civil and 40% executive.

Aviation Fuel Uplift

The daily average aviation fuel uplift in 2015 was 20,000 liters.

High Yield

The highest uplift in 2015 was in December, with a total of 200,000 liters.

Aircraft Catering

The three aircraft at HKIA are capable of producing 10,000 meals per day.

Efficient Performance Standards

Efficient performance standards for the landside, terminal and airside of cargo terminal operations have been established by the Cargo Facilitation Committee for effective monitoring of air cargo services. The highlights of the performance standards and achievements are as follows:

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Performance (within)</th>
<th>Target</th>
<th>Average Performance of Cargo Terminal Operators in 2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Landside</td>
<td>Export Cargo Reception</td>
<td>15 minutes</td>
<td>96%</td>
</tr>
<tr>
<td>In Terminal</td>
<td>Cargo Breakdown - passenger aircraft</td>
<td>ATA &gt; 6 hrs,</td>
<td>94%</td>
</tr>
<tr>
<td></td>
<td>Cargo Breakdown - freight aircraft</td>
<td>ATA &gt; 6 hrs,</td>
<td>94%</td>
</tr>
<tr>
<td></td>
<td>Import Cargo Collection</td>
<td>30 minutes</td>
<td>94%</td>
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</table>

Airsider Vehicle Fuel Filling Services

The total petrol and diesel consumption in 2015 were 271,000 liters and 91,000 liters respectively. In 2015, vehicles were provided with approximately 2,000 visits.

The business aircraft movements from 2000 to 2014 are shown in the diagram.
The three aircraft caterers, Cathay Pacific Catering Services (HK) Ltd, LSG Lufthansa Service Hong Kong Ltd and Gate Gourmet Hong Kong Ltd, have a combined capacity of 158,000 meals per day. They place emphasis on providing total customer satisfaction by enforcing the highest hygiene standards and consistent product and service quality.

Cathay Pacific Catering Services (HK) Ltd (CPCs)
- Capable of producing 100,000 meals per day
- Investment of HK$1.86 billion
- A 50,400m² flight kitchen, including a 2,000m² bakery, 1,900m² hot kitchen and 1,100m² high bay warehouse equipped with automated system

LSG Lufthansa Service Hong Kong Ltd (LSG)
- Capable of producing 40,000 meals per day
- Investment of HK$670 million
- A 19,000m² flight kitchen with a high bay storage system installed for automated storage and distribution of food stuffs, beverages and airline equipment

Gate Gourmet Hong Kong Ltd
- Capable of producing 18,000 meals per day
- Investment of HK$390 million
- An 9,000m² facility, providing a full range of ethnic and special meals to customers

In Hong Kong, there are three major aircraft caterers. They are Cathay Pacific Catering Services (HK) Ltd, LSG Lufthansa Service Hong Kong Ltd and Gate Gourmet Hong Kong Ltd. Together, they have a combined capacity of 158,000 meals per day. They emphasize total customer satisfaction by enforcing the highest hygiene standards and consistent product and service quality.

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Business aviation is one of the fastest growing businesses at HKIA. Hong Kong Business Aviation Centre Ltd (HKBAC) operates a well-equipped and self-sufficient business aviation centre in an area of 16,000m² and provides a full range of quality services.

- Ramp and passenger handling
- Flight planning and administration
- Interplane fuelling, line maintenance and catering
- CIQ facilitation

With an investment of HK$360 million, the three hangars are capable of accommodating 15 private jets in total. The dedicated apron has been expanded to about 50,000m² to meet the fastest growth business at HKIA.

HKBAC was recognised as the "Best Asian FBO" from 2008 - 2015 by Professional Pilot Magazine. In addition, HKBAC has been one of the top rated FBOs in the International Top FBO Survey by Aviation International News since 2009.

HKBAC is a Best Fixed Base Operator in Asia (商業航空中心) - a well-equipped and self-sufficient business aviation centre in an area of 16,000m². It provides a full range of quality services, including ramp and passenger handling, flight planning and administration, interplane fuelling, line maintenance and catering, CIQ facilitation, and an apron capable of accommodating 15 private jets in total.

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Serving around 1,100 flights per day, a secure and reliable aviation fuel service system comprising two components—the airport system and the Permanent Aviation Fuel Facility (PAFF)—has been developed for HKIA.

On-Airport Fuel System
The on-airport fuel system is owned by the Airport Authority with operation franchised to AFSC Operations Ltd. Key components consist of:

- A tank farm with 12 storage tanks with a total capacity of 220,000 m³
- A twin-bay receiving facility at Sha Chau Island capable of accommodating barges up to 6,000 dwt (the facility has been turned into an emergency backup after the commencement of PAFF)
- A hydrant distribution system at apron
- A refueler calibration area

Permanent Aviation Fuel Facility (PAFF)
Located at Tuen Mun, PAFF has been developed to support the consistent growth of HKIA. The facility was developed by phases with operation commencement of Phase 1a and 1b in March and December 2010 respectively. Operation of PAFF has been franchised to ECO Aviation Fuels Ltd. Key components of PAFF consist of:

- 8 fuel tanks with a total capacity of 264,000 m³
- A twin-bay jetty capable of accommodating six-going oil tankers from 10,000 to 80,000 dwt
- Twin submarine pipelines

Unlike other major international airports, HKIA has been adapting an open access policy in the provision of aviation fuel services. Under this policy, any fuel supplier can supply aviation fuel to the airport as long as it has a term fuel supply contract with an airline and meets relevant technical and quality requirements. Airlines themselves can also bring fuel for their own need. Currently, there are about 10 active fuel suppliers at HKIA.

The management of the HKIA aviation fuel services system was recognized by IATA in 2004 for being a role model for other airports with the pioneering vision of open access and transparency to work in partnership with all the stakeholders.

Into-Plane Fuelling Services
Into-plane fueling services refer to delivery of fuel to aircraft by hydrant dispensers/bawers and the fuelling/dedefuelling of fuel to/from aircraft through bawser. Currently there are three franchisers, namely, AFSC Refuelling Ltd., CNAF Hong Kong Refuelling Ltd., and Worldwide Flight Services Fuelling (HK) Ltd., providing the services at HKIA. Particulars of the franchisers are as follows:

AFSC Refuelling Ltd
- Fleet size: 23 hydrant dispensers and 1 fuel bawser
- Facility area: 3,020 m²
- Investment: HK$63 million

CNAF Hong Kong Refuelling Ltd
- Fleet size: 20 hydrant dispensers and 1 fuel bawser
- Facility area: 2,902 m²
- Investment: HK$100 million

Worldwide Flight Services Fuelling (HK) Ltd
- Fleet size: 20 hydrant dispensers and 1 fuel bawser
- Facility area: 1,940 m²
- Investment: HK$48 million

Airfuel Services
Airfuel services is a joint venture between two major fuel suppliers, CNAF and Worldwide Flight Services, to provide aviation fuel services to airlines at HKIA. The joint venture was established in 2010 to meet the growing demand for aviation fuel services at HKIA.

Airfuel Services has been operating successfully since its establishment and has gained the trust of airlines and their customers. In 2014, Airfuel Services served more than 22,000 flights, supplying more than 550,000 m³ of aviation fuel.

Airfuel Services has implemented various initiatives to enhance its efficiency and reliability, including the adoption of advanced fuel management systems and the implementation of strict safety and quality control measures. As a result, Airfuel Services has consistently maintained high levels of customer satisfaction and has been recognized for its excellent performance.

In conclusion, Airfuel Services has played a crucial role in supporting the growth of HKIA and the aviation industry in general. With its commitment to providing high-quality fuel services, Airfuel Services continues to serve as a model for other aviation fuel service providers around the world.
Ground Support Equipment Maintenance

To maintain safe and efficient operation of the airport, there are two service providers at HKIA to carry out repair, maintenance, engineering and modification services for all types of ULDs, ground support equipment and vehicles.

Ground Support Engineering Ltd.
- A 20,000m² facility at a total investment of HK$127 million

Dah Chong Hong – Dragonair Airport GSE Service Ltd.
- A 9,540m² facility at a total investment of HK$90 million

Airside Vehicle Fuel Filling Services

On the airside of HKIA, there are 3 stations to provide fuel filling services for vehicles and ground support equipment that are restricted to operate airside. These three services stations operated by Sinpec (Hong Kong) Ltd occupy a total area of 1,300m² with a combined capacity of 430,000 litres.

To promote the “green airport” concept at the airport, vehicle-use LPG has been provided at HKIA since March 2010.

石化（香港）有限公司在機場禁區範圍營運三個車輛加油站，為禁區內行走的車輛及地勤設備提供車用燃氣。三個加油站共佔地1,800平方米，總儲存量達43萬公升。

為推廣「綠化機場」概念，禁區車輛加油站已於2010年3月開始提供車用石腦油。
Aircraft base maintenance services provide heavy maintenance, modification, repair and overhaul of commercial aircraft and their components. HAECO and CASL are the base maintenance service providers at HKIA.

**Hong Kong Aircraft Engineering Company Limited (HAECO)**

- A total of 3 hangars occupying a land area of 78,000 m²
- Hangar No.1 capable of accommodating 3 wide-body aircraft fully docked and 2 wide-body nose-in
- Hangar No.2 capable of accommodating 2 wide-body aircraft and 1 narrow-body fully docked
- Hangar No.3 Phase 1 capable of accommodating 2 wide-body aircraft fully docked and 1 narrow-body nose-in
- Total investment about HK$2.7 billion

**China Aircraft Services Limited (CASL)**

- One hangar accommodating one wide-body and one narrow-body aircraft fully docked
- Occupying 10,000 m² of land
- Total investment of HK$400 million
Hong Kong International Airport (HKIA) has world-class facilities and a professional workforce to meet the growing aircraft maintenance demand. At HKIA, three companies provide line maintenance service.

**Hong Kong Aircraft Engineering Company Limited (HAECO)**
- A subsidiary of Swiss Pacific.

**China Aircraft Services Limited (CASL)**
- A joint venture between China National Aviation Corporation (Group) Limited, Hutchison Whampoa (China) Limited, United Airlines and China Airlines.

**Pan Asia Pacific Aviation Services Limited (PAPAS)**

These three aircraft line maintenance franchisees provide service during normal transit periods, routine turnaround periods and regularly scheduled layover periods. The highly skilled workforce, equipped with advanced technology and proven maintenance procedures, delivers quick, quality and cost-effective solutions for their customers around the clock.

In addition to technical services, the franchisees also provide services such as aircraft towing, portable water and toilet servicing, aircraft exterior cleaning/waxing, cabin cleaning and ground equipment support.